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IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS: David Kowal, John M. Boushy and Timothy J. Wilmott  
SERIAL NO.: 09/989,929  
FILING DATE: November 20, 2001  
TITLE: Customer Valuation In A Resource Price Manager  
EXAMINER: Daniel L. Greene  
GROUP ART UNIT: 3621  
ATTY. DKT. NO.: 19538-06497

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Dated: June 2, 2003

By: Laura Majerus  
Laura A. Majerus, Reg. No. 33,417

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**PRELIMINARY AMENDMENT**

Sir:

Prior to the examination of the patent application identified above, please  
cancel claim 8 and amend claims 3, 5, 7, 9-16 as follows:

In the Claims:

- 1 1. (Unamended) A computer-implemented method of determining a customer  
2 valuation for a specific property, comprising:  
3 receiving a request for a resource for the specific property for a customer; and  
4 valuing the customer based at least on activities of the customer at two or more  
5 properties, where the customer value is specific to the property.



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PTO/SB/21 (modified)  
Approved for use through xx/xx/xx, OMB 0651-0031  
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

0001/PTO  
Rev. 10/95

U.S. Department of Commerce  
Patent and Trademark Office

## TRANSMITTAL FORM

(to be used for all correspondence during pendency of  
filed application)

Application Number	09/989,929
Filing Date	November 20, 2001
First Named Inventor	David Kowal
Group Art Unit Number	3621
Examiner Name	Daniel L. Greene
Attorney Docket Number	19538-0697

Total Number of Pages in This Submission

5

### ENCLOSURES (check all that apply)

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REMARKS:

### SIGNATURE OF ATTORNEY OR AGENT

Signature:	<i>Laura Majerus</i>	
Attorney/Reg. No.:	Laura A. Majerus, Reg. No. 33,417	Dated: June 2, 2003

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Signature:	<i>Laura Majerus</i>	
Typed or Printed Name:	Laura A. Majerus	Dated: June 2, 2003
Express Mail Mailing Number (optional):		